

PROCEEDINGS OF THE BROWN COUNTY HUMAN SERVICES BOARD

Pursuant to Section 19.84 Wis. Stats, a regular meeting of the **Brown County Human Services Board** was held on Thursday, January 10, 2013 in Board Room A of the Sophie Beaumont Building – 111 North Jefferson Street, Green Bay, WI

Present: Chairman Tom Lund
Craig Huxford, Helen Smits, Carole Andrews, JoAnn Grashberger, Bill Clancy, Susan Hyland, Paula Landrie

Also

Present: Brian Shoup, Executive Director
Jeremy Kral, Director of Community Programs
Tim Schmitt, Finance Manager

1. **Call Meeting to Order:**
The meeting was called to order by Chair Tom Lund at 5:15 pm.
2. **Approve/Modify Agenda:**
ANDREWS/HUXFORD moved to approve the agenda.
The motion was passed unanimously.
3. **Approve Minutes of December 13, 2012 Human Services Board Meeting:**
GRASCHBERGER/CLANCY moved to approve the minutes dated December 13, 2012.
The motion was passed unanimously.
4. **Executive Director's Report**

Brian Shoup, Executive Director, gave his director's report.

Energy Assistance Program

- Our Economic Support unit has taken over the mandated energy assistance program effective 1/1 of this year. Jenny Hoffman and her staff have undertaken a lot with rushing to get people trained as employees could not start prior to the start of the year.

Paula Landrie entered at 5:17 p.m.

Update on CMS Survey

- As reported previously, The Centers for Medicare & Medicaid Services (CMS) has cited our Nicolet Psychiatric Center for providing detox services and treating addiction issues.
- We have filed a plan of correction but because we disagree with their ruling, we have engaged Senator-elect Baldwin to help us with this. Her office had responded and made inquiries to CMS. CMS has now said that they have put the matter on hold at this point while they review the matter. They did ask for some

additional information about our practices. We responded that anytime an intoxicated person presents to our hospital with serious suicidal ideation, we are going to admit them. Such persons will be assessed for other psychiatric conditions once their alcohol blood levels return to zero.

Q: Chairman Lund stated people need to know that substance abuse is mental illness.

A: Shoup stated that is certainly the position of our medical staff.

Expansion of Specialty Courts

- Approximately a year ago, Veterans Treatment Court was started by Judge Kelly and seems to be flourishing with volume. Citizen Board Member Huxford is a volunteer mentor with the court.
- Shoup stated the biggest struggle right now is getting consistent involvement from the VA (Veteran's Administration) which has to do with culture differences in operation.

Citizen Board Member Huxford added that we expected for assistance from the VJO (Veterans Justice Outreach) officer is not what is actually being given. That individual does not have the amount of time to provide the amount of assistance needed.

- There is a lean event scheduled for January 29th & 30th which includes the key players in the vet court process. Shoup stated that while most of the treatment resources will be provided by the VA, if we have someone that does not have VA benefits because of the type of discharge they have, we will serve them if they are a Brown County resident.

Q: Citizen Board Member Laundrie asked who is attending the lean event.

A: Citizen Board Member Huxford stated there are a lot of people who are involved in the system included VA representation, probation/parole officers, VSO (Veterans Service Officer), VJO officer, assistant DA and Judge Kelly. Shoup added that there is going to be a report out the 2nd day on the 30th that we encourage anyone to attend. We will send out specifics to board members.

- Another court is now being explored: Mental Health Court which is being initiated by Judge Zuidmulder. The challenge is that there is a much broader spectrum of mental illness and we are trying to define how that will operate. They may be other alternatives to discuss short of a court including diverting individuals.

Child Protection Unit Recognition

- Our Child Protection Unit has been hit heavily in 2012 with child abuse and neglect reports. Their performance along with other counties is tracked by the state and they are accountable for a lot of measurements including the speed at which they handle reports and the frequency in which they connect with children in foster care. With their numbers being excellent, Executive Troy Streckenbach wanted to celebrate with a cake for the unit and words of recognition.

LAUNDRIE/HYLAND moved to receive and place on file.
Motion was carried unanimously.

5. Strategy for Decreasing Prescriber Wait Time for Adult Mental Health Clinic

- Shoup is proposing to make this strategy one of our policy development issues to revisit in February.
- Lowered average daily census will free up some psychiatrist time to divert to outpatient. Beyond that, management has been working on a plan to create additional assess to prescribers.

Q: Citizen Board Member Clancy asked how many intoxicated individuals are brought to the CTC after a Packer game.

A: Shoup stated that after this past game, we do not get any and it varied in the past. Since the CMS ruling, if individuals act out and are disorderly, they can go to jail. In many cases, they are released to a friend or a family member.

Q: Citizen Board Member Laundrie asked who runs the diversion facility.

A: Shoup stated that Innovative Services runs our facility.

ANDREWS/CLANCY moved to refer this until the next meeting.
Motion was carried unanimously.

6. Proposed Policy Development Issues for 2013.

Shoup presented a schedule of proposed policy development issues for the Board to discuss in 2013. A handout with this information was given. Shoup stated these issues are very timely and some of them may have budget implications.

- February – Improving Access to Mental Health Services and Psychotropic Medication
 - Background: Wait times for new clients at our adult Mental Health Clinic to be seen by a prescriber have been approximately three months. Our goal is to find ways of deploying current financial and clinician resources to reduce average wait times to less than 30 days.
- March – Outreach & Integration Improvement for the Energy Assistance Program
 - Background: On 1/1/13, our Economic Assistance Unit assumed operation of this state-mandated program aimed at assisting vulnerable populations. The deliverable would be a two year plan for improvement over previous contracted operation.
- April – Consideration of Candidate(s) for the Barbara Bauer Award
 - Background: Corporation Counsel has advised that the HS Board may meet in closed session to discuss any nominees for this award. However, action must be taken in open session.
- May – Strengthening the Capacity of Adult Protective Services
 - Background: This is a state-mandated service to protect vulnerable adults from abuse, neglect or in cases where they are unable to seek care of their own. Increases in the aged population will challenge the existing capacity of this unit.
- June & July – CTC Re-design
 - Background: Review and advise on anticipated recommendations for re-designing the array of services within the Nicolet Psychiatric Center.

- August – 2014 Budget Hearing
- September – Veterans Treatment Court
 - Background: Briefing on this latest specialty court and its status.
- October – Progress Report on aftermath of Child Abuse & Neglect Summit Meeting
 - Background: HS partnered with BC United Way to hold a summit meeting on December 14, 2012. Jim Hermans and his management team will provide a status report on progress related to the various prevention thrusts coming out of the summit meeting.
- November-December – Open, except for standing agenda items

Chairman Lund stated the Board would like to see any nominations ahead of time and possibly even get a press release out regarding the award.

HUXFORD/SMITS moved to accept the proposed policy study schedule.
Motion was carried unanimously.

7. Financial Report

- Schmitt reported financials through November. For Community Programs we are showing a surplus of 3.4 million dollars primarily due to lower purchase of services and lower wages and fringes for personnel. For the Community Treatment Center, we are showing a deficit of \$567,000 which is the same amount as depreciation. The net is a 2.8 million dollar surplus year to date.

ANDREWS/GRASCHBERGER moved to receive and place on file.
Motion was carried unanimously.

8. Statistical Reports:

Please refer to the packet which includes this information.

9. Other Matters:

Next Meeting: Thursday, February 14, 2013
5:15 p.m. – Sophie Beaumont Building, Board Room A

10. Adjourn Business Meeting:

ANDREWS/HYLAND moved to adjourn; motion passed unanimously. Chairman Lund adjourned the meeting at 5:58 p.m.

Respectfully Submitted,

Kara Navin
Recording Secretary